

Parent Questionnaire 2022 - 2023

We received a 102 completed questionnaires, this meant over a third of the schools parents / carers responded. The questionnaires were given out at parents evening on November 24th 2022 and then sent home with a covering letter to those parent / carers who were unable to attend. Reminders to complete and return the questionnaire were also sent home.

The results were very positive with over 95% of parents agreeing that:

- Their child is happy at our school.
- Their child feels safe at our school.
- School makes sure its pupils are well behaved.
- School has high expectations for their child.
- Their child does well at our school.
- There is a good range of subjects available to their child
- School supports their child's wider personal development.

Over 90% of parents felt

- School makes them aware of what their child will learn during the year.
- School lets them know how their child is doing.

A third of those that responded felt that their child had been bullied. Of these 17% did not feel that the school had dealt with the matter well.

66% of parents responding had raised a concern with school, 4% of these felt it had not been dealt with well.

Parents / carers are encouraged to raise any concerns with the class teams in the first instance and then support can be sought from the key stage leads / pastoral HLTAs. School aims to resolve issues to the satisfaction of all.

Parents were enthusiastic about the use of seesaw and felt it was the best way to share information. One parent commented that *'communication has really improved and made a difference this year'* A primary parent commented that *'I think seesaw is an amazing app and keeps me up to date with my child's education'*

We have introduced Seesaw into the secondary department which parents report they liked for communication. The introduction of Bromcom for September 2023 will replace parent app as we work to a paperless method of communication.

Parents asked for workshops to provide strategies to support their child's behaviour at home– we will be arranging these with the schools educational psychologists. Mentors and pastoral staff continue to provide support on an individual family basis.

We are redesigning and upgrading the school website and once completed this will provide improved plans of what your child will be learning to enable you to further support their learning . We are also developing our reporting system so alongside



BANK VIEW SCHOOL

annual reviews, parents evening and end of year reports we will issue termly progress trackers.

We continue to provide an open door for parents/ carers to discuss any issues and welcome your suggestions and input.

We are delighted that 99% of parent / carers would recommend Bank View to another parent

The full breakdown of the questionnaire results are available on request.